ISSUE 4

THE NEURON FLASH

JANUARY 2017

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SPECIAL POINTS OF INTEREST:

- Ringing in the New
 Year
- Meet your ADON
- Holiday recap
- 2017 and beyond!

Happy New Year. I hope that 2017 will be the best year that we all have experienced.

I look at all of the excellent work and caring that we at ANNI have provided to the patients and doctors of Newport Bay Hospital and am very proud.

But, I see that the pressure to always do better is real and we need to improve several ways that we work. Communication will be critical in the future and we need to be leading best practices - that means more concentration of emails, nursing notes and spoken reports. Take time to make all of your communications to the highest level that you can. Try to listen or read what you say and make sure that you can answer yes to this question; "Was your communication clear and concise?". I hope that we can

On **New Year's** Eve, Marilyn stood up in the local pub and said that it was time to get ready. At the stroke of midnight, she wanted every husband to be standing next to the one person who made his life worth living. Well, it was kind of embarrassing. As the clock struck, the bartender was almost crushed to death.

LOOKING FORWARD TO 2017

OUR FUTURE TOGETHER

As we say goodbye to 2016, we travel *full-speed-ahead* into 2017! We are so happy to have you as a part of the team. We are equally excited about our plans for the New Year. We aspire for an even brighter future, and together we can achieve it!

So...where are we headed?

In 2017, we will direct our focus on three central themes. We will be actively engaged in improving the therapeutic milieu, participative management, and introducing a new electronic documentation system. These areas were selected due to the evolving needs of our patients and the desire to continue to streamline our processes to make your jobs easier!

Therapeutic Milieu Management: You may have noticed that personalities, behaviors, and medical acuity at Newport Bay are fluctuating quite a bit within our patient population. It can be jarring when you receive a patient who falls outside the normal parameters of our typical patient. Some of our population is younger, with more severe psychiatric disorders. Others require a much higher level of medically-based care. We continually reevaluate our process. based on the needs of the patients: but now it seems more

improve our team work in 2017. Look after your co-workers and teammates like family. If you care what happens to your teammates, they will do the same for you.

I have tried to live my life by the following credo - Always try to do more than is expected of you.

Let's all work to make ANNI the best place to work and grow.

-Rocky



crucial than ever to focus our attention on the changing climate of hospital clientele. It is vital that we continue to grow and learn, in order to accommodate these changes. In 2017, we will present in-services to ensure we are all at the top of our game. A therapeutic milieu is the ultimate goal of any hospital, but we don't just aim to meet expectations, we aim to exceed them!

Participative Management: We have always considered our staff as an integral part of the organization. Without you, we would cease to exist. While we practice an "open door" policy at

EMPLOYEE PROFILE

Full name: Patrick Daniel Cheesman Where are you from: Garden Grove Zodiac Sign: Libra/Virgo Time with ANNI & position: ADON, 5 Mo.

What do you do? Tx team, direct supervision of nursing staff. "I'm hoping to create a positive space where all staff can make their voices heard. They're in the trenches, so their advice and input is valuable." Siblings: 2 older brothers

Pets: 2 puggles (Zues & Odin) Favorite sport: Football, but played Water polo

Favorite movie: Favorites from all genres! Self proclaimed Movie Buff Furthest you've traveled: Peru, New Zealand, and Mexico Why Psych: Fascinated by how open

people can be, enjoyed Psych in school



OPEN CLASSROOM: DISASTER PREPAREDNESS!

On November 29th and 30th we had our second Open Classroom at NBH and it was a huge success. This Open Classroom had nine different stations that all focused on Disaster Preparedness. We had almost 90 employees participate in this two day event. A few of the stations that were included were, What is a Disaster?- NBH Codes, System Failures, Command Center, Initial Unit Response, as well as a Scavenger Hunt that got the whole hospital involved. Each station took 5 to 15 minutes and included hands on training and competencies.

The probability of a major disaster happening on the weekends, PM, or Noc shift is high. That is why it is important that all our staff know what to do when disaster strikes. The number one resource available to all staff are the RED NOTEBOOKS. These notebooks have contact information, maps, pictures, scenarios, and other information to help guide you through a disaster.





OUR FUTURE TOGETHER (CONT.)

ANNI, we wish to expand your ability to stay actively involved in daily clinical practices at the hospital. We wish to provide various forums for you to do exactly that. Patrick will be leading various committees, you are all encouraged to join and offer your thoughts and ideas. The exact nature and goal of these committees are still in development, but as interest and involvement continues to grow, so shall the scope of the committees.

Revised Electronic Documentation: ANNI has had an electronic

documentation system in place for years and it has served the hospital well. However, both ANNI and Beacon have desired a more integrative system that will streamline documentation, admissions, billing, records, and discharges. Point Click Care has advertised this ability to integrate clinical and non-clinical procedures. As MDs, Business Office, QA, A&R, Medical Records, and Pharmacy join us; we too will once again experience medical record growth and change. The year 2017 will require much design and training in this arena.

New features and modules will be rolling out throughout the year, and we will be here to assist.

Our ultimate goal in 2017 is to keep our staff—healthy, happy, and dedicated to working with our patients, who so desperately need your kind touch and voice. ANNI is excited about the future, we thank you for making that future possible by what you have accomplished during the past year.

Sincerely,

Diana and Patrick

- Committees to tackle issues
- Staff input
- Safe milieu

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CELEBRATIONS!



Halloween Costume Competition & Luncheon

Holiday party at **Beach Pit BBO**











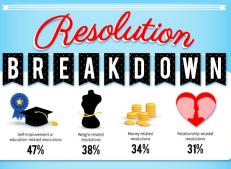






HY YOUR RESOLUTIONS INLY 8% OF YOU WILL BE SUCCESSFUL

- YOU DIDN'T MAKE A PLAN FOR IT.
- YOU FORGOT THE REASONS WHY YOU WERE DOING IT.
- YOU DIDN'T PLAN FOR SETBACKS.
- YOU DIDN'T HAVE A STRONG SUPPORT NETWORK.
- YOU TOOK ON TOO MUCH TOO FAST.



GETTING FIT IND LOSING WEIGHT





COMPARED TO 3 IN 10 AMERICANS 45 AND OLDER

GENDER DOESN'T SEEM

similar proportions of women & Women men plan to make resolutions.

